

Whitefield Estate

Plot 12 Secure Tenants FAQs

When will I be moving into my new home?

The current estimated handover date for your new home is Autumn 2024. L&Q will communicate moving dates to you throughout the process.

When will the offer/allocation take place?

Your allocation should take place approximately 18 months prior to your move date. L&Q will contact you at this time to make arrangements to complete your allocation.

What size property will I get?

Properties will be allocated on a need only basis. This means the size of the property you will be allocated will be dependent upon the size of your family when the housing needs assessment was completed in 2017.

My housing need has changed since the assessment, will this affect my allocation?

If your housing need has changed since your assessment was completed, for example if you've had a baby or a household member moves out, L&Q will discuss alternative solutions. This could include finding another appropriately sized home on the scheme or Barnet Homes will make an offer of alternative affordable accommodation outside of the Brent Cross Cricklewood regeneration scheme.

Will I be required to downsize when I move if I am currently under occupying?

No, if you are currently under-occupying by one bedroom in your current home you will be allowed to keep your spare room, unless your needs have changed and you require a larger home, to meet your current housing need.

I currently have a wet room in my property, will this be provided when I move into the new home?

Yes, if you require any aids or adaptations for medical reasons, you will be assessed by an Occupational Therapist prior to your allocation. Following your assessment, the Occupational Therapist will make recommendations for your new home which will be incorporated by the developer.

Will I get to choose my new property?

You will get the opportunity to look at plans of the new properties available to you and will be asked to choose (in order of preference) up to three properties that you like. L&Q will then allocate you a property from your list. L&Q will do their best to provide you with the home you would like, however in some circumstances it may be necessary to allocate you a property that meets your needs rather than your preference.

How are properties allocated?

The Local Lettings Plan explains in more detail how properties will be allocated. This includes (i) Priority for medical need (ii) Priority dependant on family size (iii) Priority related to how long you have lived on the Whitefield Estate. If you would like more detail about the Local Lettings Plan, please contact Simone Taylor whose details can be found at the end of this document.

Will I be provided with any white goods?

Yes, you will be provided with the following white goods: electric cooker, fridge freezer and washing machine.

What tenancy will I have when I move into my new property with L&Q?

You will be signed up to a Protected Assured Tenancy with similar terms as your existing tenancy. You will no longer be a Council tenant and Barnet Homes will not be your landlord, instead L&Q will be. L&Q is a Housing Association and the closest tenancy they can provide to a secure tenancy is an assured tenancy.

However, the assured tenancy being offered to tenants on Whitefield Estate, will have equivalent terms to their existing one. This was agreed within the Residential Relocation Strategy. The strategy is available for download on Barnet Council's [planning pages here](#).

Assistance and Queries

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