

Whitefield Estate Relocation

Plots 53 and 54 Tenant FAQs

When will I be moving into my new home?

The current estimated handover date for plots 53 and 54 is May 2023. You will move into your new home within a few weeks following handover.

What is the moving process?

A removals company will be appointed, and they will carry out all the tenant moves. Prior to your move they will contact you to carry out an assessment of what you will be moving and will provide you with boxes and packing materials. All costs for removals will be covered.

Ahead of your move, Barnet Homes will also write to you to advise what you need to do in regard to your council property.

When will I receive my homeloss (moving compensation) payment?

This will be issued to you by Barnet Homes when your move has taken place and your rent account with them has been closed. Please note that any rent arrears will be deducted from the payment.

What tenancy will I have when I move into my new property with L&Q?

You will be signed up to a Protected Assured Tenancy with similar terms as your existing tenancy. You will no longer be a Council tenant and Barnet Homes will not be your landlord, instead L&Q will be. L&Q is a Housing Association and the closest tenancy they can provide to a secure tenancy is an assured tenancy.

However, the assured tenancy being offered to tenants on Whitefield Estate, will have equivalent terms to their existing one. This was agreed within the Residential Relocation Strategy. The strategy is available for download on Barnet Council's [planning pages here](#).

Is my new tenancy agreement for a limited time only?

No, your new assured tenancy will be a lifetime tenancy like your current secure tenancy.

Will I still have the right to buy my property when I move?

Yes, if you currently have a secure tenancy your right to buy will be preserved.

How much will my rent and service charges be?

When you move to your new L&Q home your first year's rent will be the same as your final year's rent as a Barnet Homes tenant. For each following year, your rent

can increase by a maximum of the CPI plus 1%. CPI means Consumer Price Index which measures average price changes. CPI is calculated every year and may change.

If you move to a home with more bedrooms, as a result of your needs assessment, the rent will increase, and it will be charged at the same level as a similar sized social rented property for council tenants.

Will I get an induction for my new home, so I know how things work?

Yes, before you get your keys you will be shown around your new home by an L&Q Customer Care Coordinator. You will also be given a handbook and details of who to contact should you require any assistance.

When you move in you will be given the details of your Neighbourhood Housing Lead who will be your main point of contact for tenancy and management issues.

Assistance and Queries

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